

Appointed Representative
FSA Register No: 495744

Tel: 0844 249 9135

1 The Financial Services Authority (FSA)

The FSA is the independent watchdog that regulates financial services. Use this information to decide if our services are right for you.

2 Whose products do we offer?

- We offer products from a range of insurers.
 We can only offer products from a limited number of insurers for:

Please tick box to signify the products you offer

- | | |
|--|--|
| <input checked="" type="checkbox"/> Mechanical Breakdown Ins | <input checked="" type="checkbox"/> Tyre |
| <input checked="" type="checkbox"/> Recovery | <input checked="" type="checkbox"/> Key Protection |
| <input checked="" type="checkbox"/> MOT | <input checked="" type="checkbox"/> GAP / RTI (combined) |
| <input checked="" type="checkbox"/> SMART | <input checked="" type="checkbox"/> PPI (payment protection insurance) |

Ask us for a list of insurers we offer insurance from.

- We only offer products from a single insurer
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3 Which service will we provide you with?

- We will advise and make a recommendation for you after we have assessed your needs for the products marked above.
 You will not receive advice or a recommendation from us. We may ask some questions to narrow down the selection of products that we will provide details on. You will then need to make your own choice about how to proceed.
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4 What will you have to pay for our services?

- A fee
 No fee
You will receive a quotation which will tell you about any other fees relating to any particular insurance policy.
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5 Who regulates us?

Dealer Partner Direct Ltd is an Appointed Representative of AutoProtect (MBI) Limited of Cambridge House, Cambridge Road, Harlow, Essex CM20 2EQ which is authorised and regulated by the Financial Services Authority. AutoProtect's FSA Register number is 312143. AutoProtect's permitted business is arranging, advising and administering non-investment General Insurance contracts.

You can check this on the FSA's Register by visiting the FSA's website www.fsa.gov.uk/register or by contacting the FSA on 0845 606 1234.

6 Ownership

Dealer Partner Direct Limited is a Private Limited Company. AutoProtect own 15% share in this company.

7 What to do if you have a complaint

If you wish to register a complaint, please contact AutoProtect:

in writing: Customer Services, AutoProtect (MBI) Limited, Cambridge House, Cambridge Road, Harlow, Essex CM20 2EQ

by phone: Telephone: **0870 766 6667**

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service (FOS)

8 Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.

Insurance advising and arranging is covered for 100% of the first £2,000 and 90% of the remainder of the claim, without any upper limit.

Further information about compensation scheme arrangements is available from the FSCS.